

2.2 Policies

QUALITY POLICY

Cleveland Cable Company Ltd is the U.K's largest independent electrical cable distributor providing products to the electrical and construction industries both onshore and offshore. We also export goods throughout the world.

We recognize that sustained quality standards are essential in maintaining our good reputation and satisfying or exceeding customers' specified requirements and in doing so shall:-

- Provide optimum Customer value commensurate with cost
- Be consistent with public and Customer safety interests
- Minimise costs associated with unsatisfactory or unacceptable work.

To maintain our Policy of continuing quality improvement, Cleveland Cable Company Ltd shall implement and review defined measurable objectives and shall continually improve the effectiveness of its services and systems and shall:-

- Establish and maintain an Integrated Management System, which will satisfy as a minimum the requirements of PAS 99, ISO 9001, and other applicable statutory / regulatory requirements.
- Ensure understanding, implementation, maintenance and commitment to this Policy by all personnel throughout the Company.
- Specify in documented procedures and instructions, the requirements to control the quality of materials and services at all necessary operational stages.
- Pursue an active policy of defect prevention across the full range of Company activities.
- Maintain records as objective evidence to show compliance with quality requirements.
- Review, update and improve the Integrated Management System to ensure that quality requirements are met in an efficient and economical manner.
- Be committed to providing adequate financial and physical resources.

The implementation of this Policy is mandatory and shall be communicated and observed by all of those who contribute to Cleveland Cable Company Ltd's services.

This Policy is applicable to all Cleveland Cable Company sites, subsidiary Businesses and Associated Companies covered under the normal scope of activities. This Policy shall be regularly reviewed during the Management Review for continuing suitability to the company's activities and shall be available to interested parties as appropriate.



A.Powell
Managing Director

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